

Welcome to Aabenraa Municipal Dental Care.

In Denmark, dental care for children and young people is free until they reach the age of 22, see Ministerial Order No. 959 of 14.06.2022.

Dental care offers

Aabenraa Municipal Dental Care (Tandplejen) offers free dental care to children and young people up to the age of 22.

As a child/young person in Aabenraa Municipality, you are thus **automatically enrolled in Municipal Dental Care.**

If you do not wish to accept the offer of dental care, you need to inform Aabenraa Municipal Dental Care that you wish to reject the offer, by phone 7376 8256 or email: kongehoejklinikken@aabenraa.dk

It is important that the child will have a good experience at the dentist.

We have many years of experience with children and young people and can therefore offer examination and treatment tailored to children's needs and maturity.

It is important that the child feels safe going to the dentist, and that you as parents do not show it if you yourself fear dental visits, i.e., have dentist phobia.

The child should nicely and quietly grow accustomed to visiting the dentist, and we will do our best to make it a good and positive experience.

Invitation

Dental visit to the clinic at 21/2-3 years of age

As parents, you will be contacted by Dental Care for the first time when the child is $2\frac{1}{2}$ -3 years old. You will be shown around the clinic, an examination will be carried out, and we will talk about dummies, diet, brushing of teeth etc.

The subsequent examinations

Children have different needs when it comes to having their teeth examined, but typically, it should be done every 12-18 months. Some will therefore be invited to an examination more often than others.

Kongehøj Klinikken Tøndervej 90 6200 Aabenraa Telefon 7376 8256 Høje Kolstrup Klinikken Nyløkke 4 6200 Aabenraa Telefon 7376 8256 Tinglev Klinikken Hovedgaden 82 6360 Tinglev Telefon 7376 8256 If the appointment time you receive does not suit you, please contact the Dental Care Centre by telephone 7376 8256 and get a new time. **Remember to inform Dental Care if you get a new mobile number.**

Naturally, you are welcome to contact Dental Care earlier, if necessary.

Until the child reaches the age of 15, Dental Care must, according to the law, obtain informed parental consent for any examination and treatment. This means that parents must actively say 'yes' to a given treatment. Therefore, it is necessary for one of the parents to accompany the child to the clinic.

Transportation to and from the clinic is the responsibility of the parents, and no mileage allowance will be paid. In order to reduce the parents' trips to the dental clinic, it is possible for siblings to get consecutive appointments.

Free choice of dentist under the age of 16

Free choice of dentist means that your child can choose to see a dentist at the Aabenraa Municipal Dental Care clinics or a dentist in private practice. A subsidy of 65% of the costs of preventive and curative dental care at the private dentist is provided, so your own payment will be 35%. Examination and treatment at the Aabenraa Municipal Dental Care is free of charge.

If you want your child to change dentist, you must contact the Dental Care.

Free choice of dentist 16-22 years

From the time your child turns 16, there is a free choice of dentist. You can therefore choose whether you want to continue with Municipal Dental Care or with a private dentist. Both offers are free of charge.

If you wish to switch to a private dentist, you need to contact Dental Care.

The Dental Care must be notified of a change of dentist before the first visit to the private dentist; otherwise, the bill will not be paid by Aabenraa Municipality.

The Dental Care is obliged to notify the Municipality

If you do not want your child to use the municipal offer in Aabenraa Municipality, it is important that you as a parent immediately notify Dental Care.

If your child fails to show up for an appointment or stays away, you will receive a letter about the absence and an invitation to book a new appointment by telephone or via the citizens' booking system (borgerbooking). If there are more than three absences, a notification will automatically be sent to Children and Family (Børn og Familie).

The Municipality's clinics

Aabenraa Municipal Dental Care consists of three clinics and an orthodontic department for teeth straightening.

For opening hours, please see our website: Tandplejens hjemmeside

Contact

Aabenraa Municipal Dental Care can be contacted by phone **7376 8256**. For further information about dental care for children and young people in Aabenraa Municipality, please see Tandplejens hjemmeside

Telephone hours for the call centre:

- Monday-Friday 07:45-10:00 and 12:30-14:00
- In case of acute dental pain/trauma outside the call centre's telephone hours, please contact Aabenraa Municipality at 7376 7676

Telephone hours for the orthodontic department:

- All weekdays 07:45-10:00
- In addition, Monday, Wednesday and Friday 13:00-15:00

If the accident happens ... Damage to baby teeth

It is very common for children to injure their baby teeth. If it should happen to your child, the best thing you can do is to calm down the child and stop possible bleeding with a little ice. If it is a minor injury, it is rarely necessary to see the dentist immediately. But if the damage is more serious, e.g., very loose teeth or teeth that have been pushed up into the jaw, the child should preferably see a dentist on the same day.

Damage to permanent teeth

If children injure their permanent teeth, it is best to see the dentist on the same day. Permanent teeth that are fully knocked out, need to be replaced within the first 60 minutes. Until you get to the dentist, keep the tooth moist, preferably in milk or in a saline solution (salt water).

If your child has a toothache, you may contact the Dental Care.

Dental injuries and insurance

Accident insurance that covers dental injuries may be required. It is therefore important that you verify whether your insurance covers possible dental injuries.

Dental injuries must be reported to the insurance company immediately after the injury has occurred.

Emergency treatment/on-call service

In the event of an urgent need for dental care, e.g., toothache or tooth injuries, outside the clinics' opening hours and during school holidays, please contact a private practicing dentist or the **On-Call Dentist** (Tandlægevagten) in the Region of Southern Denmark by phone 9944 0809.

In the event of serious tooth injuries in connection with an accident outside the clinics' opening hours, you may contact the Medical Emergency Service (Lægevagten) by telephone 7011 0707 to receive treatment.